

www.winning-pitch.co.uk



Heather Lomas

OPERATIONS DIRECTOR

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Heather Lomas has a strong track record of Operations Management for a wide range of functions, including technical operations, procurement, IT & systems, health & safety and the management of multi-disciplined teams. Having been both a team player and leader her people management skills are exemplary.

As a member of the senior management team and executive board Heather works closely with the CEO and Managing Director of Winning Pitch on current operational issues, high level forward strategy planning and PLC regulatory requirements.

Heathers day to day core responsibilities are customer experience satisfaction and company communications, including marketing, corporate events & PR, e-commerce and the web-sites. She also looks after the company branding, and oversees back-office systems and administrative teams.

Providing specialist advice and knowledge to colleagues, partners and other individuals Heather supports the achievements and the organisational objectives of the Winning Pitch group of companies.

Heather Lomas has a proven track record of achievement on implementation & management of corporate systems and procedures.

SKILLS & SERVICES

High level experience & management of all operational systems



Demonstrable experience of managing multi-disciplined teams, from recruitment, coaching and guidance through to annual performance appraisal



Management of processes, together with the design and implementation of new procedures, including the production and maintenance of procedural documentation



Ability to train and develop others



Proven track record of delivering against commitments/targets



Excellent team building and communication skills



Recruitment & HR policies



Web-based marketing and design



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